

# Paradise

PALMS

PARADISE PALMS DRIVE, KEWARRA BEACH, CAIRNS, AUSTRALIA • PO BOX 525, SMITHFIELD Q 4878  
P 07 4059 9999 • F 07 4059 1120 • INFO@PARADISEPALMS.COM.AU • PARADISEPALMS.COM.AU

## GIFT VOUCHER REQUEST FORM

Please note that vouchers purchased under **OPTION 1 – FACILITY CREDIT** have separate payment options and terms to **OPTION 2 – ACCOMMODATION VOUCHERS**. Please ensure that all Terms & Conditions are read & understood before returning the completed form. Any questions, please contact us on +61 7 4059 9999 within business hours.

### PURCHASER DETAILS:

Date Ordered \_\_\_\_\_ Purchasers Name \_\_\_\_\_ Phone: \_\_\_\_\_  
Purchasers Address \_\_\_\_\_ Email Address \_\_\_\_\_

\*\*\* If paying via Credit Card (not in person) please complete the details below: (NB. surcharges may apply)

Please Circle: Visa / MasterCard / Bankcard / Diners / American Express

Card-Holders name: \_\_\_\_\_ Card Holders Signature: \_\_\_\_\_

Credit Card Number: \_\_\_\_\_ EXP: \_\_\_\_ / \_\_\_\_ CVC\* \_\_\_\_\_

**VOUCHER RECIEVER DETAILS:** The Gift Voucher receiver's contacts may be used by Paradise Palms to contact the gift voucher holder should the voucher not be redeemed within the allotted validity period.

Name(s) \_\_\_\_\_ Email Address \_\_\_\_\_ Phone Contact \_\_\_\_\_

### VOUCHER INCLUSIONS:

**Option 1. PARADISE PALMS FACILITY CREDIT:** Please complete this section to purchase a 'dollar amount' which is valid as a method of payment across all facilities of our establishment including: Memberships, Adventure Playground, Pools, Mini Golf, Bar, Restaurant, Merchandise and Accommodation:

\$ \_\_\_\_\_ .00 Credit for use at Paradise Palms

TERMS & CONDITIONS: Gift vouchers cannot be honoured if they are defaced, altered, lost or stolen and cannot be replaced, refunded or redeemed.. Gift vouchers are not transferable or redeemable for cash. Please bring this completed form with you when you make payment.

Payment Method for – **Option 1 - PARADISE PALMS FACILITY CREDIT:**

- Cash or EFTPOS in person  
 Credit Card Payment (No surcharge applies) For Credit Card paid vouchers, please email your completed form to [info@paradisepalms.com.au](mailto:info@paradisepalms.com.au)

**Option 2. PARADISE PALMS ACCOMMODATION VOUCHER:** Please complete this section to purchase an accommodation package voucher. Please use numbers to specify amounts (located in the right hand column)

ACCOMMODATION - ROOM TYPE:

- |                               |   |  |                |            |
|-------------------------------|---|--|----------------|------------|
| <input type="checkbox"/> ___x | Resort Room   | \$155 per night room only, based on 2 people | x ___ night(s) | \$ ___ .00 |
| <input type="checkbox"/> ___x | 1 Bedroom Apartment   | \$190 per night room only, based on 2 people | x ___ night(s) | \$ ___ .00 |
| <input type="checkbox"/> ___x | 2 Bedroom Apartment   | \$265 per night room only, based on 4 people | x ___ night(s) | \$ ___ .00 |
| <input type="checkbox"/>      | Extra Person (1 extra person maximum per 1 or 2 Bedroom Apartment only) | \$20 per night                               | x ___ night(s) | \$ ___ .00 |

Accommodation discounts apply when booking multiple consecutive nights. If booking 2 nights, a 5% discount will apply to accommodation. If booking 3 nights or more, a 10% discount will apply to accommodation. These discounts will be automatically applied upon completion of the voucher process.

LONG STAY DISCOUNT:

- 2 Night stay discount (5%) - \$ \_\_\_\_\_ .00  
 3 Night stay discount (10%) - \$ \_\_\_\_\_ .00

FOOD & BEVERAGE:

- Full Cooked Breakfast @ \$15 per person x \_\_\_\_\_ person x \_\_\_ day(s) \$ \_\_\_\_\_ .00

**CREDIT TO ROOM:** Credit will be applied to any Resort incidentals charged to the room account during the stay. Credit is not redeemable for cash. Unused credit is non-refundable & non-transferable. This option can only be selected when coupled with an Accommodation component.

- Credit to use towards room account \$ \_\_\_\_\_ .00

**TOTAL CHARGE FOR ACCOMMODATION VOUCHER:** \$ \_\_\_\_\_ .00

\*\*\* Payment method for 'Option 2 - PARADISE PALMS ACCOMMODATION VOUCHERS' on page following-

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## Payment Method for – **Option 2 - PARADISE PALMS ACCOMMODATION VOUCHERS:**

- Cash or EFTPOS in person at PARADISE PALMS RESORT**
- Bank Transfer:** PPNQ Developments Pty Ltd: BSB: 084-472, Account number: 773446207  
NB. When using this payment method please notify the Resort in writing to ensure your payment can be easily identified. Please check with Reservations staff as to a reference to include on payment to ensure your deposit can be married up with the correct Gift Voucher booking. Please always allow up to 5 business days for deposits to land into our account. For all Bank Transfer or Credit Card paid vouchers, please Email your completed form to [reservations@paradisepalms.com.au](mailto:reservations@paradisepalms.com.au).
- Credit Card Payment:** NB. A surcharge of 1.5% applies across all Visa & MasterCard payments. A surcharge of 3.5% applies across all Diners & American Express payments.

### **Purchase Terms & Conditions**

*It is a requirement that all Gift Vouchers are pre-paid in full at the time of purchase  
Gift Vouchers are valid for use 12 months from the date of purchase unless otherwise specified in writing  
Accommodation rates quoted are valid for Gift Vouchers ordered within the 2019 & 2020 calendar years  
All Accommodation Gift Vouchers for accommodation are subject to availability at the time of reservation  
Gift Vouchers may not be redeemable on special event dates including, but not limited to, Christmas Eve, Christmas Day, Boxing Day, New Year's Eve & Easter Weekend (Fri-Mon inclusive). Special event days will be determined at the discretion of Resort Management.*

### **Gift Voucher Terms & Conditions**

*It is the responsibility of the Gift Voucher receiver to redeem the voucher prior to the expiration date stated on the voucher*

*To redeem Facility Credit Vouchers, receivers are to present their voucher to Paradise Palms Staff.*

*To redeem Accommodation Gift Vouchers, receivers are to contact reservations on +61 7 4059 9999 or [reservations@paradisepalms.com.au](mailto:reservations@paradisepalms.com.au)*

*Accommodation Gift Vouchers are for travel 12 months from the date of purchase unless otherwise stated in writing. No extensions are available & vouchers are not redeemable for cash.*

*Accommodation Gift Vouchers must be provided to Resort Staff upon arrival in order to validate the stay. Failure to provide this may result in the full standard rates being charged.*

*All purchased items/options are to be used within the actual stay and are non-transferable. Items/Options included in the Gift Voucher are not redeemable for cash*

*No in-stay housekeeping services are included in Gift Voucher accommodation*

### **Accommodation Voucher Cancellation Policy:**

*Once a voucher has been booked & confirmed for specific dates of stay by the voucher holder, reservations cancelled within 24hrs of arrival will incur a fee of one night's accommodation; Cancellations made on the scheduled day of arrival will incur the full payment of all accommodation & incidentals booked (the full value of the voucher).*

*Cancellations or shortened stays whilst in-house will incur the full payment of all accommodation & incidentals booked (the full value of the voucher). Vouchers which are not booked in for dates of stay prior to expiry will forfeit the full amount paid for the voucher.*

***The hours of operation for Paradise Palms Resort Reception are 7am – 7pm, 7 days a week. Check in time is 2.00pm - Check in time is from 2pm onwards. Check out time is 10.00am***

#### RESORT - Office Use Only:

Voucher/RMS Res#: \_\_\_\_\_

Payment Date: \_\_\_\_\_ Payment Taken by: \_\_\_\_\_ Department: \_\_\_\_\_

Voucher sent date: \_\_\_\_\_

Voucher sent via:

- EMAIL Address: \_\_\_\_\_ Date sent: \_\_\_\_\_
- POST Address: \_\_\_\_\_ Date Mailed: \_\_\_\_\_
- IN PERSON (By collection) from: \_\_\_\_\_ Purchaser Signature: \_\_\_\_\_ Date: \_\_\_\_\_

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