

Paradise

PALMS

PARADISE PALMS DRIVE, KEWARRA BEACH, CAIRNS, AUSTRALIA • PO BOX 525, SMITHFIELD Q 4878
P 07 4059 9999 • F 07 4059 1120 • INFO@PARADISEPALMS.COM.AU • PARADISEPALMS.COM.AU

SPIRIT OF CAIRNS DINNER CRUISE GIFT VOUCHER BOOKING REQUEST FORM

By completing this authorisation form, Gift Voucher purchasers are aware & agree to the full terms & conditions listed on page two of this document.
Please ensure that all Terms & Conditions are read & understood before returning the completed form to our Resort.

PURCHASE DETAILS:

Date Ordered _____ Purchasers Name _____ Phone: _____

Purchasers Address _____ Email Address _____

Payment Method:

- Cash or EFTPOS at Resort Reception (in person)**

NB. If using Cash or EFTPOS as your payment method, please be advised that the voucher will be unavailable for collection until the full payment has been made. Please bring this completed form with you when you visit the resort to make payment.

- Bank Transfer: PPNQ Developments Pty Ltd: BSB: 084-472, Account number: 773446207**

NB. When using this payment method please notify the Resort in writing to ensure your payment can be easily identified. Please check with Reservations staff as to a reference to include on payment to ensure your deposit can be married up with the correct Gift Voucher booking. Please always allow up to 3 business days for deposits to land into our account.

- Credit Card Payment:**

Please Circle: Visa / MasterCard / Bankcard / Diners / American Express

NB. A surcharge of 1.5% applies across all Visa & MasterCard payments. A surcharge of 3.5% applies across all Diners & American Express payments.

Card-Holders name: _____ Credit Card Number: _____

EXP: ___ / ___ CVC* _____

Card Holders Signature: _____

VOUCHER INCLUSIONS:

- ✓ 1 Nights' accommodation for 2 in a Resort Room. Package includes a Spirit of Cairns evening buffet dinner cruise for 2 adults, breakfast the following morning (served between 7am-10:30am) and a 12:00 midday complimentary late check-out on departure

\$279.00

OPTIONAL EXTRAS:

Please use numbers to specify quantity required:

- | | | |
|--|----------------|-----------|
| <input type="checkbox"/> Return transfers for Dinner Cruise (Resort – Marina) per couple @\$75 | | \$____.00 |
| <input type="checkbox"/> Upgrade to a 1 Bedroom Apartment @ \$40 per night for 2 guests | x____ night(s) | \$____.00 |
| <input type="checkbox"/> Extension Night including Breakfast for 2 @ \$119 per night | x____ night(s) | \$____.00 |
| <input type="checkbox"/> Extension Night - Room Only (no meals) for 2 @ \$ 99 per night | x____ night(s) | \$____.00 |
| <input type="checkbox"/> Credit to use towards room account | | \$____.00 |

Room Account Credit will be applied to any Resort incidentals charged to the room account during the stay. Room Account Credit does not apply to any charges incurred on-board Spirit of Cairns as all charges on-board must be paid directly to Spirit of Cairns at the time of consumption. Room Account Credit is not redeemable for cash, unused credit is non-refundable & non-transferable.

TOTAL CHARGE FOR VOUCHER: \$ _____ .00
+ any applicable credit card surcharges

VOUCHER RECIEVER DETAILS:

The Gift Voucher receiver's contacts may be used by the Resort to contact the gift voucher holder should the voucher not be redeemed within the allotted validity period. If the Voucher is being used as a prize & the name is not known at the time of booking, please print "PRIZEWINNER" in Guest Name & "TBA" in contact details.

Guest Name(s): _____ Email Address: _____ Phone: _____

For all Bank Transfer or Credit Card paid vouchers, please Email your completed form to reservations@paradisepalms.com.au.

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Gift Voucher Terms & Conditions

- It is a requirement that all Gift Vouchers are pre-paid in full at the time of purchase
- Gift Vouchers are valid for use until 31/03/2021
- Some stay block out dates do apply. Gift Vouchers are not redeemable on special event dates including, but not limited to, Christmas Eve, Christmas Day, Boxing Day & New Year's Eve. Other special event days will be determined at the discretion of Resort Management.
- It is the responsibility of the Gift Voucher receiver to redeem the voucher prior to the expiration date stated on the voucher
- To redeem Gift Vouchers, receivers are to contact reservations on +61 7 4059 9935 or reservations@paradisepalms.com.au
- Gift Voucher validity extensions may be available past the validity date of 31/03/2021 upon request; however, extensions may incur a penalty surcharge due to CPI. Surcharge for extending validity is at the discretion of Resort Management at the time of request.
- Gift Vouchers must be provided to Resort Staff upon arrival in order to validate the stay. Failure to provide this may result in the full standard rates and/or penalty fees being charged.
- All purchased items/options are to be used within the scheduled stay and are non-transferable.
- All inclusions are for up to 2 adults only.
- Package and/or inclusions are not redeemable for cash or credit.
- Pricing is valid until 31/03/2021, Subject to availability.
- Breakfast is served 7am - 10:30am, 7 days per week at Paradise Palms Resort.
- The Breakfast inclusion in this package is for up to 2 persons within the booked stay.
- Return Resort-Marina transfers must be pre-booked at least 3 days prior to arrival
- Upgrades and extension nights must be used consecutively with the booked stay and cannot be separated or booked independently from the original booking.
- All deposits are non-refundable & non-transferable.
- No in-stay housekeeping servicing is included.
- No further discounts apply
- Not to be used in conjunction with any other offers, discounts or packages.
- Beverages on board Spirit of Cairns are not included in this package and cannot be room charged.
- Gift Voucher Packages are only bookable directly with the Resort and cannot be booked via third parties.
- Gift Voucher Package is non-commissionable.
- Spirit of Cairns is a non-smoking vessel.
- Paradise Palms Resort accommodation is non-smoking.

Cancellation Policy:

Once a voucher has been booked & confirmed for specific dates of stay by the voucher holder (receiver), reservations cancelled within 72hrs of arrival (after 2pm 3 days prior to the scheduled arrival) will incur a cancellation fee equivalent to 100% of the gift voucher's value and the voucher will then be void. Cancellations or shortened stays whilst in-house will incur the full payment of the accommodation package, inclusions & incidentals booked (the full value of the voucher). Vouchers which are not booked in for dates of stay prior to expiry will forfeit the full amount paid for the voucher and will be void.

The hours of operation for Paradise Palms Resort Reception are 7am – 7pm, 7 days a week.

Check in time is 2.00pm - Check in time is from 2pm onwards.

Check out time is 10.00am

Payment Options:

Please note that a surcharge of **1.5%** applies across all **Visa & MasterCard** payments. A surcharge of **3.5%** applies across all **Diners, American Express & JCB** payments. **EFTPOS** or **Cash** payments are welcomed & do not incur any surcharge. We also accept pre-payment in the form of **direct deposit** into our bank account. We do not accept payment by **Cheque**.

Resort Bank Details:

Name: PPNQ Developments Pty Ltd
Bank: National Australia Bank
BSB: 084 472
Account: 773 446 207

We ask that any Payments made into our Bank Account are notified to us in writing via email at reservations@paradisepalms.com.au

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